

Satisfaction Assessment for Learning Support

Academic Year 2018

Ph.D. in Computer Science (International Program)

Department of Computer Science, Faculty of Science

Prince of Songkla University, Hat Yai Campus

PART 1: General Information

1. Status

Ph.D. student 6 person

2. Gender

Male 2 person

Female 4 person

3. Organization

Internal 2 person

External 4 person

PART 2: Satisfactory of Learning Support

Directions: Please choose the slot to show your rating of satisfaction.

5 = Excellent 4 = Good 3 = Fair 2 = Poor 1 = Bad 0 = N/A (not applicable)

STATEMENT		RATING						Average score
		5	4	3	2	1	0	
1. Physical Satisfactory								
1)	The classroom/ computer laboratory/ library provide enough satisfactory for you	1	5	0	0	0	0	4.17
2)	The environment of the classroom/ computer laboratory/ library are proper and suitable (e.g., cleanness, brightness, etc.) for learning and teaching.	1	5	0	0	0	0	4.17
3)	The classroom/ computer laboratory/ library have proper and suitable air and temperature conditions.	1	4	1	0	0	0	4.00
4)	All the equipment of the computer laboratory are cared well and able to function fully.	0	6	0	0	0	0	4.00
5)	All the utility in the department are effectively useful.	2	4	0	0	0	0	4.33
6)	There are equipment (i.e., fire extinguisher) for urgent emergencies in the building.	2	4	0	0	0	0	4.33
7)	There is enough clean filtered drinking water properly provided for you.	3	3	0	0	0	0	4.50
8)	There is a medicine cabinet provided for you.	2	1	2	0	0	1	3.33

STATEMENT		RATING						Average score
		5	4	3	2	1	0	
2. Satisfactory of Learning Resources and Services								
1)	The amount of computers in the classroom/computer laboratory is enough for you (one machine per person).	3	3	0	0	0	0	4.50
2)	The computers, mouse and keyboards are in good condition and able to be effectively used.	2	4	0	0	0	0	4.33
3)	There are available useful program (software) provided in the computer.	3	3	0	0	0	0	4.50
4)	There is a steady and fast source of Internet provided in the computer laboratory.	3	3	0	0	0	0	4.50
5)	The department provides wire/wireless Internet throughout the department area.	3	3	0	0	0	0	4.50
6)	There are chairs and tables that are useful and comfortable.	0	5	1	0	0	0	3.83
7)	There are projectors, 3-D display and audio-visual equipment that are ready to be used.	1	5	0	0	0	0	4.17
8)	There are enough modern varieties of textbooks, publications and journals in the library.	1	3	2	0	0	0	3.83
9)	There is a satisfaction of staff service.	2	4	0	0	0	0	4.33
10)	Overall satisfaction.	1	5	0	0	0	0	4.17
Overall Average score								4.19

Part 3: Miscellaneous Recommendations and Comments

None