

Satisfaction Assessment from Stakeholder

Academic Year 2018

Ph.D. in Computer Science (International Program)
Department of Computer Science, Faculty of Science
Prince of Songkla University, Hat Yai Campus

PART 1: ASSESSOR BACKGROUND

1.1 STATUS OF ASSESSOR

- LECTURER 6 person STAFF 2 person
 FINANCIAL SUPPORTER 1 person OTHERS X person

1.2 GENDER

- MALE 4 person FEMALE 5 person

PART 2: THE EVALUATION ON SPECIFIC CATEGORIES

PLEASE RATE THE FOLLOWING STATEMENTS ON A SCALE OF 1 TO 5, WHERE 1 IS VERY NEGATIVE, 2 IS BARELY POSITIVE, 3 IS SOMEWHAT POSITIVE , 4 IS MOSTLY POSITIVE, AND 5 IS VERY POSITIVE . IF YOU FEEL UNABLE TO EVALUATE A PARTICULAR STATEMENT, SELECT N/A

STATEMENT		RATING						Average score
		5	4	3	2	1	N/A	
1. ETHICS								
1.1	RAISING ETHICAL ISSUES SUCH AS HONESTY, SOCIAL RESPONSIBILITY, CONFIDENTIALITY, NON-DISCRIMINATION AND MANY OTHERS	7	2	0	0	0	0	4.78
1.2	ACCOMPLISHING DISCIPLINE, PUNCTUALITY AND RESPONSIBILITY IN THE PROFESSIONAL AND SOCIAL	6	3	0	0	0	0	4.67
1.3	BEING A LEADER AND A FOLLOWER IN TEAMWORK; HAVING THE RESOLVING CONFLICT AND PRIORITY SKILLS	8	0	1	0	0	0	4.78
1.4	RESPECTING THE RIGHTS , THE OPINIONS, AND THE VALUES AND DIGNITY OF HUMANITY OF OTHERS	6	1	2	0	0	0	4.44
1.5	RESPECTING THE RULES AND REGULATIONS OF THE ORGANIZATION AND SOCIETY	7	2	0	0	0	0	4.78
1.6	ANALYZING THE IMPACTS OF COMPUTER USE ON INDIVIDUALS, ORGANIZATIONS AND SOCIETY	5	4	0	0	0	0	4.56
1.7	FOLLOWING ETHICAL AND PROFESSIONAL ETHICS	8	1	0	0	0	0	4.89
2. KNOWLEDGE								
2.1	KNOWING AND UNDERSTANDING THE PRINCIPLES AND THE THEORIES IN THE SUBJECTS LEARNED	6	3	0	0	0	0	4.67

STATEMENT		RATING						Average score
		5	4	3	2	1	N/A	
2.2	ANALYZING PROBLEMS, UNDERSTANDING AND EXPLAINING COMPUTER REQUIREMENTS; APPLYING THE KNOWLEDGE LEADING TO USE THE RIGHT TOOLS TO SOLVE THE PROBLEM	7	2	0	0	0	0	4.78
2.3	ANALYZING, DESIGNING, INSTALLING, UPDATING, AND/OR EVALUATING THE COMPONENTS OF A COMPUTER SYSTEM TO MEET REQUIREMENTS	6	2	1	0	0	0	4.56
2.4	HAVING CAPABILITY OF TRACKING IN ACADEMIC PROGRESS, EVOLUTION AND APPLICATIONS IN COMPUTERIZATION	5	3	1	0	0	0	4.44
2.5	KNOWING, UNDERSTANDING AND INTERESTING TO CONTINUALLY DEVELOP IN COMPUTERIZATION	7	2	0	0	0	0	4.78
2.6	HAVING THE BROAD KNOWLEDGE IN THE RELATED STUDY FIELDS IN ORDER TO SEE AND UNDERSTAND THE CHANGES FROM THE NEW TECHNOLOGIES	5	4	0	0	0	0	4.56
2.7	HAVING THE EXPERIENCE IN DEVELOPING AND/OR APPLYING A SOFTWARE PACKAGE	5	2	2	0	0	0	4.33
2.8	HAVING CAPABILITY OF INTEGRATING KNOWLEDGE IN THE FIELD OF STUDY WITH OTHER ASSOCIATED DISCIPLINES	3	6	0	0	0	0	4.33
3. INTELLECTUAL SKILLS								
3.1	HAVING THE SKILL OF CRITICAL AND SYSTEMATIC THINKING	6	3	0	0	0	0	4.67
3.2	HAVING THE SKILL OF SEARCHING, INTERPRETING, AND EVALUATING INFORMATION FOR CREATIVE PROBLEM SOLVING	5	3	1	0	0	0	4.44
3.3	HAVING THE SKILL OF COLLECTING, STUDYING, ANALYZING AND SUMMARIZING THE ISSUES AND NEEDS OF PROBLEM	6	2	1	0	0	0	4.56
3.4	HAVING THE SKILL OF APPLYING THE KNOWLEDGE TO SOLVE COMPUTER PROBLEMS PROPERLY	6	2	1	0	0	0	4.56
4. INTERPERSONAL RELATIONSHIP AND RESPONSIBILITY SKILLS								
4.1	HAVING THE SKILL OF COMMUNICATING IN BOTH THAI AND FOREIGN LANGUAGES WITH A VARIETY OF PEOPLE EFFECTIVELY	6	2	1	0	0	0	4.56
4.2	HAVING THE SKILL OF ASSISTING AND FACILITATING THE RESOLUTION OF VARIOUS SITUATIONS IN ROLE OF BOTH LEADER AND FOLLOWER	7	1	1	0	0	0	4.67

STATEMENT		RATING					Average score	
		5	4	3	2	1		N/A
4.3	HAVING THE SKILL OF USING THE KNOWLEDGE IN THE STUDY FIELD TO GUIDE A SOCIETY ON THE RIGHT ISSUES	7	1	1	0	0	0	4.67
4.4	HAVING THE SKILL OF RESPONDING TO THE INDIVIDUAL AND GROUP ACTIONS	6	3	0	0	0	0	4.67
4.5	HAVING THE SKILL OF CONTRIBUTING OF RESOLVING BOTH PRIVATE AND PUBLIC SITUATIONS; THE SKILL OF SHOWING THE PROPER STANDPOINTS OF BOTH AN INDIVIDUAL AND A GROUP	7	1	1	0	0	0	4.67
4.6	HAVING THE SKILL OF RESPONDING FOR PERSONAL AND PROFESSIONAL IMPROVEMENT	7	2	0	0	0	0	4.78
5. NUMERICAL ANALYSIS, COMMUNICATION, AND INFORMATION TECHNOLOGY SKILLS								
5.1	HAVING THE SKILL OF USING THE TOOLS THAT ARE CURRENTLY AVAILABLE TO WORK ON COMPUTERS	6	3	0	0	0	0	4.67
5.2	HAVING THE SKILL OF INTRODUCING THE CREATIVE PROBLEM SOLVING BY USING MATHEMATICS OR STATISTICS	6	3	0	0	0	0	4.67
5.3	HAVING THE SKILL OF EFFECTIVE COMMUNICATING BOTH ORAL AND WRITTEN; THE SKILL OF USING THE APPROPRIATE MEDIA	6	2	1	0	0	0	4.56
5.4	HAVING THE SKILL OF USING INFORMATION TECHNOLOGY PROPERLY	7	2	0	0	0	0	4.78
Overall Average score								4.63

PART 3: COMMENTS AND SUGGESTIONS

3.1 IN YOUR OPINION, THE GRADUATE IS

READY TO WORK AFTER GRADUATION 9 person

NEED TO BE TRAINED BEFORE STARTING WORK; IN WHICH TOPICS: -

3.2 IN YOUR OPINION, WHAT IS THE OUTSTANDING CHARACTERISTIC OF THE GRADUATES FROM PSU?

Multi-cultural mindset.

Enthusiasm, critical thinking and problem-solving skills.

3.3 WHAT DO YOU WANT PSU TO IMPROVE THE GRADUATES?

The relationship between students & staff (prof.) should be more informal and relaxed.