Satisfaction Assessment for Prospective Students
Academic Year 2018
Ph.D. in Computer Science (International Program)
Department of Computer Science, Faculty of Science
Prince of Songkla University, Hat Yai Campus

PART 1: Personal information

1. Gender   ☐ Male   ☑ Female 2 person

2. Work Experience   ☑ 3, 4 Years   ☐ No

PART 2: General information

1. Which channels have you receivedthe information on admission (can select more than 1 items)

   ☑ Computer Science Department Website 1 person   ☐ Faculty of Science Website

   ☑ Graduate School Website 1 person   ☐ PSU's Open house

   ☐ Brochure/Prospectus   ☐ Others (please identify) ....

2. Have you known the program structure and content? (if you know, please answer the following questions: 2.1-2.3)

   ☑ Yes 2 person   ☐ No

   2.1 Is the total number of credits in Computer Science program appropriate?

   ☑ Yes 2 person   ☐ No

   2.2 Is the study plan in Computer Science program appropriate? (Plan 1.1, 1.2, 2.1, and 2.2)

   ☑ Yes 2 person   ☐ No

   2.3 Is the duration time to study appropriate?

   ☑ Yes 2 person   ☐ No

3. Do you understand the admission criteria or requirement to the program?

   ☑ Yes 2 person   ☐ No

4. Do you think that the program should be part-time study?

   ☑ Yes 2 person   ☐ No

5. For each item below, check (✓) the best represent your satisfaction.

Assessment Issues	Satisfaction						Average Score
	5	4	3	2	1	N/A	
1. Satisfaction of the coordination from the departmental officer	2	0	0	0	0	0	5.00
2. Satisfaction of the coordination from the university officer	2	0	0	0	0	0	5.00
3. Overall satisfaction of application system	2	0	0	0	0	0	5.00
Overall Average score							5.00

6. Do you have any suggestions for improvement and developing the online application website?
   - It would be better if you accept application fee from other channels such as master/visa. Some countries cannot use PayPal service.
   - For Thai student, the website is quite good, but for foreign student it should be more clear about information.

7. Other suggestions
   None